

Seamless Check-In Experience

How Maxxton can transform the guest arrival journey

1

Pre-Arrival Data Collection

Before the guest leaves home

- ▶ **Automatic Alerts to Guests**
Maxxton sends automated reminders:
"Fill your guest details before arriving at the campsite."
- ▶ **Live Pre-Arrival Dashboard**
As guests submit, data appears in real time on the agent's tablet: no import, no sync delay (SaaS).
- ▶ **Queue-Smart SMS Nudge**
Agent sees a busy day coming and sends a one-tap SMS: "Fill your info online to pass faster."

✔ Guest arrives already identified. Zero re-typing at the gate

✔ Guest data syncs live to agent tablet, no manual step (SaaS)

2

Campsite Arrival Smart Welcome

Staff + tablet at the entrance

- ▶ **Plate Recognition & Instant Check-In**
Staff identifies guests by licence plate on the tablet. Agent can complete the full check-in or add any missing information directly on the spot.
- ▶ **Envelope Ready on Arrival Data**
complete → envelope handed immediately with key & documents. Missing info is entered on the tablet or forwarded to reception with one tap.
- ▶ **Accommodation Not Ready?**
Guest is directed to restaurant or pool. An automatic SMS is sent the moment their unit is cleaned and ready.

✔ Welcoming guests in seconds. Identified, checked in, envelope in hand

✔ Tablet auto-updated when guest fills info online, always in sync

3

Barrier Access Frictionless Entry

Auto-open or unique code

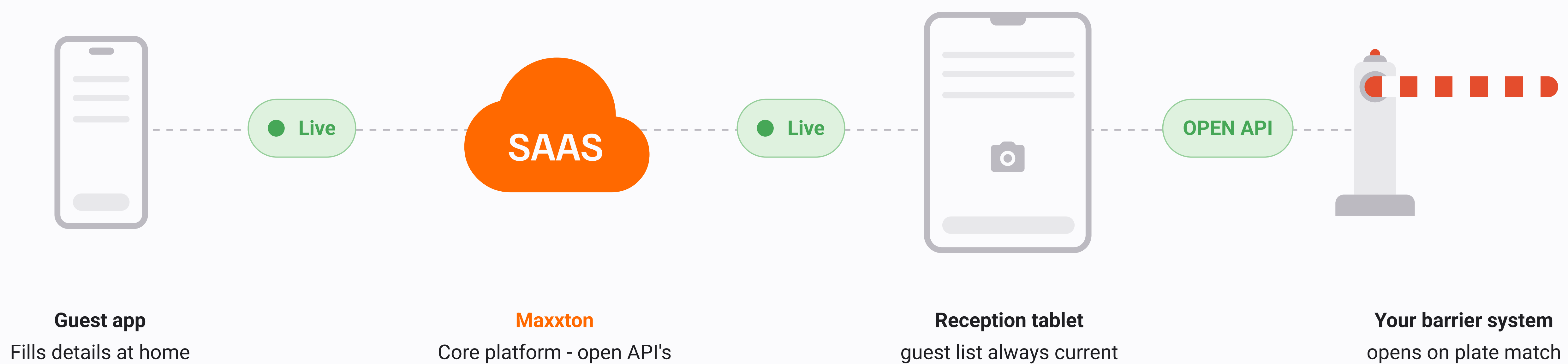
- ▶ **Automatic Plate Recognition**
Barrier opens the moment the vehicle's plate is matched. Zero friction, zero waiting at the gate.
- ▶ **Unique Code Fallback**
No plate on file? Guest enters their unique booking code. Barrier opens, and the plate is registered for all future visits automatically.
- ▶ **Unified Live Dashboard**
The barrier system and Maxxton stay permanently in sync. One dashboard gives full visibility over access events, guest status and site operations in real time.

✔ The gate opens itself, and every entry is logged live

✔ Your barrier system, synced with Maxxton via open API, one live view of access & guest status

Why it works

Maxxton at the core keeps every step in sync and open APIs connect the rest of your stack



Guests

No queue, no paperwork: the holiday starts at the gate, not after it.



Staff

Hospitality instead of data entry. The tablet does the admin.



Operations

Live view of every arrival and unit status, park-wide.



IT

Open SaaS core: REST APIs & webhooks fit your best-of-breed stack (CRM, BI, access hardware).

Inbox 1

Reminder

Please fill your guest details before arriving at the campsite

Fill in now

1

SMS: Heavy queue today. Pre-fill info online & skip the line!

Fill in & save time

License plate recognised

Registration Information	Peter Martins
Payment	Complete
Entrance	Complete
	Key

Check-in

AB-123-CD

Unit is not ready yet

The unit is not prepared yet. You can send the guest to our pool or restaurant.

Notify via SMS when room is ready

No plate available

Enter your code

1 2 3
4 5 6
7 8 9
0

License plate recognised

Access Granted

AB-123-CD